

## MGP Learning Centre Terms and Conditions

## **Golf Lessons Terms and Conditions:**

- A minimum of 24-hours prior notice of cancellation or rescheduling of any golf lesson booking must be given.
- If you fail to give MGP the minimum 24-hour notice that you are unable to attend your booking, whether by late notification or none, MGP will charge a fee equal to the value of the lesson missed. MGP and its instructors retain the sole discretion to determine whether to charge or wave the fee.
- If you do not provide notification that you are unable to attend your booking, MGP will charge a fee equal to the value of the lesson missed.
- MGP will not provide reimbursement and will not reschedule due to late arrival for golf lessons.

## **Golf Lesson Packages Terms and Conditions:**

- Golf Lesson Packages are valid for 12 months from the date of purchase and all golf lessons purchased as part of the package must be used within this time. After 12 months the package will expire and will no longer be able to be used in whole or in part.
- The package can only be redeemed for golf lessons with instructors at MGP and not at any other facility.
- You may check the balance and expiry date of your package by contacting MGP on (03) 9696 4653, in person at the MGP store at MGP, 23 Aughtie Drive, Albert Park VIC 3206 within MGP hours of business.
- Packages are not redeemable for cash in whole or part and are not refundable after being issued.
- Any unused golf lessons as part of a gift card package after the gift card expires will not be refunded and is forfeited to MGP.
- Once the package commences, you must stay with the same instructor until completion of the package (unless the instructor leaves MGP in which case the remainder of the package will transfer over to a new instructor at MGP).
- All packages remain the property of MGP.
- MGP reserves the right to cancel any package for any reason at any time without notice. If this occurs, MGP shall either provide a full refund or a replacement



package of equivalent value to the balance of your original package unless MGP reasonably suspects fraud or misuse in relation to a package.

MGP Learning Centre Terms and Conditions v1 – Dated 01April 2023